#WorkFromHome Webinar
MS Team vs Zoom vs Skype

Apr 2020

Who am I?

- Thanh Nguyen – Deputy Head of Delivery - thanh.nguyen1@trginternational.com
- 16 years with TRG International – more than 100 TRGers in multiple cities and countries
- Everyday - Work with all 9 departments in TRG
- Everyday - Communicate with Customers / BOD / Team Leaders / Consultants, who are all around the world!

Thanh Nguyen

Deputy Head of Delivery

Agenda

1. Quick Introduction & Comparison
2. When and What?
3. Personal conclusion
4. Questions and Answers

Quick Introduction & Comparison

- Personal
- Chat
- Call
- Free
- Very easy to use
- May not available in some countries

- Business & Personal
- Conference up to 500 people
- Commercial & Free
- Easy to use
- Self-learning is enough

- Enterprise Solution
- Collaboration Platform
- Commercial
- Need to be implemented properly
- User training is required

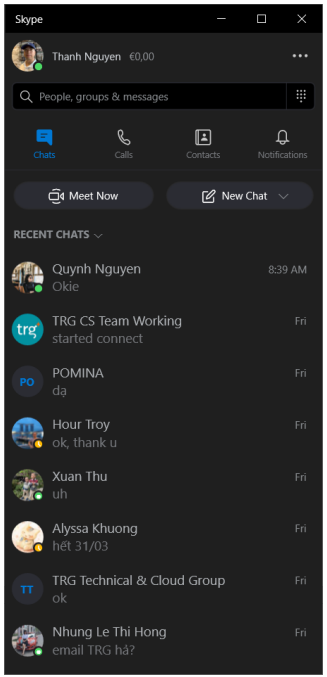
When and What?

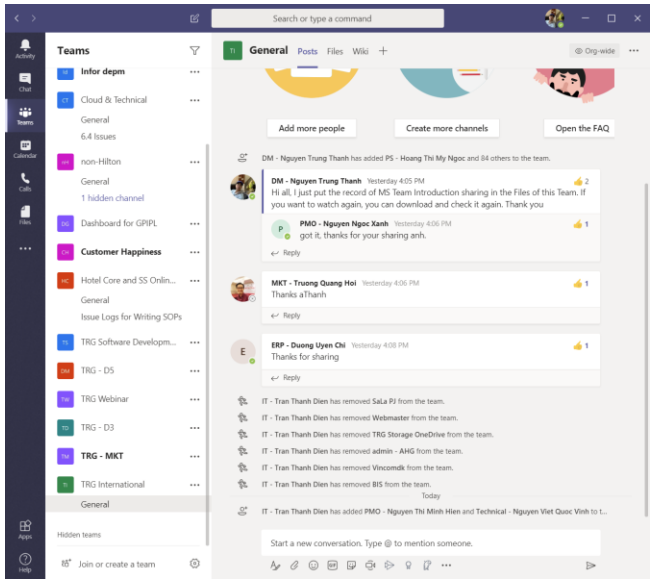
- Personal
- Quick communication with customers
- Chat & Call & Video call

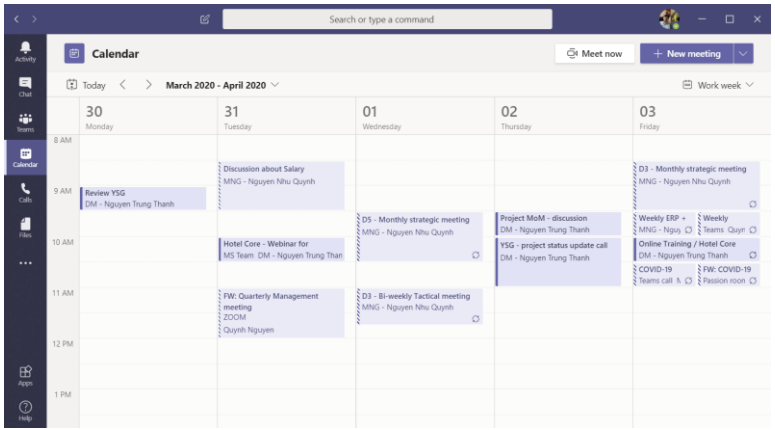
- Formal and professional channel
- High-Quality
- Conference up to 500 people
- Record
- Interaction
  - Screen-sharing
  - Control attendee pc

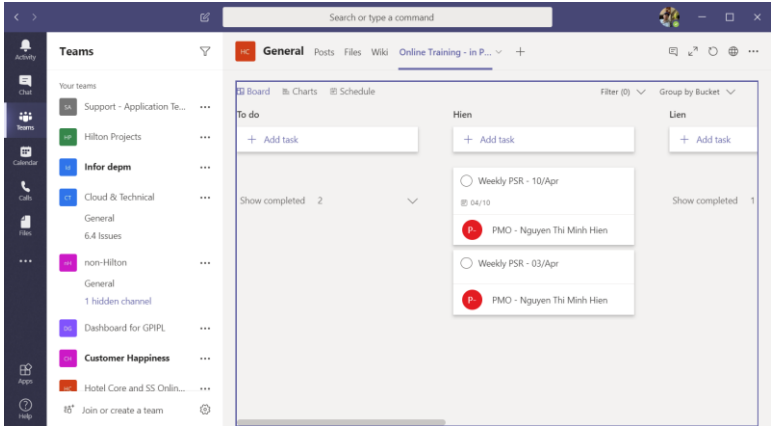
- Collaboration Platform
  - Meeting
  - Conference
  - File sharing
- Add-on(s) for complex requirements (survey, poll, project management … etc)

What am I using?









Personal conclusion

Microsoft Teams

Skype

zoom

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