



#WorkFromHome Webinar MS Team vs Zoom vs Skype

Apr 2020

Who am I?

- Thanh Nguyen – Deputy Head of Delivery - thanh.nguyen1@trginternational.com
- 16 years with TRG International – more than 100 TRGers in multiple cities and countries
- Everyday - Work with all 9 departments in TRG
- Everyday - Communicate with Customers / BOD / Team Leaders / Consultants, who are all around the world!



Thanh Nguyen
Deputy Head of Delivery

Agenda

1. Quick Introduction & Comparison
2. When and What?
3. Personal conclusion
4. Questions and Answers

Quick Introduction & Comparison



- Personal
- Chat
- Call
- Free
- Very easy to use
- May not be available in some countries



- Business & Personal
- Conference up to 500 people
- Commercial & Free
- Easy to use
- Self-learning is enough



Microsoft Teams

- Enterprise Solution
- Collaboration Platform
- Commercial
- Need to be implemented properly
- User training is required

When and What?



- Personal
- Quick communication with customers
- Chat & Call & Video call



- Formal and professional channel
- High-Quality
- Conference up to 500 people
- Record
- Interaction
 - Screen-sharing
 - Control attendee pc



Microsoft Teams

- Collaboration Platform
 - Meeting
 - Conference
 - File sharing
- Add-on(s) for complex requirements (survey, poll, project management ... etc)

What am I using?

The screenshot shows the Skype desktop application. At the top, there's a header with the name 'Thanh Nguyen' and a status '60.00'. Below that is a search bar for 'People, groups & messages'. The main area is divided into sections: 'Chats' with icons for 'Meet Now' and 'New Chat', and a 'RECENT CHATS' list. The list includes contacts like 'Quynh Nguyen' (Okie), 'TRG CS Team Working' (started connect), 'POMINA' (da), 'Hour Troy' (ok, thank u), 'Xuan Thu' (uh), 'Alyssa Khuong' (hiet 31/03), 'TRG Technical & Cloud Group' (ok), and 'Nhưng Lê Thị Hồng' (email TRG hả?).

The screenshot shows the Microsoft Teams desktop application. The left sidebar displays the 'Teams' list with channels like 'Infor depm', 'Cloud & Technical', 'non-Hilton', 'Dashboard for GRIPL', and 'Customer Happiness'. The main pane shows a chat conversation in the 'General' channel. The chat history includes messages from 'DM - Nguyen Trung Thanh' (added people), 'PMO - Nguyen Ngoc Khanh' (shared a file), 'MKT - Truong Quang Hoi' (thanks), and 'ERP - Duong Uyen Chi' (thanks). There are also system messages about team membership changes.

The screenshot shows the Microsoft Teams desktop application in calendar view. The calendar is for 'March 2020 - April 2020'. The main area displays a grid of dates with various events and meetings scheduled, such as 'Review YSG', 'Discussion about Salary', 'Hotel Core - Webinar for MS team', and 'D3 - Monthly strategic meeting'.

The screenshot shows the Microsoft Teams desktop application in a channel view. The channel is 'General' and the view is set to 'Board'. The main area displays a task list with columns for 'To do', 'Hien', and 'Lien'. The task list includes items like 'Hilton Projects', 'Weekly PSR - 10/Apr', and 'PMO - Nguyen Thi Minh Hien'.

Personal conclusion



Microsoft Teams



zoom



Q & A

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