

CONTENT MARKETING FOR BEGINNERS

10 Steps to Start the Conversation





"Content marketing is a strategic marketing approach focused on creating and distributing valuable, relevant, and consistent content to attract and retain a clearly-defined audience — and, ultimately, to drive profitable customer action."

Joe Pulizzi, Founder, Content Marketing Institute









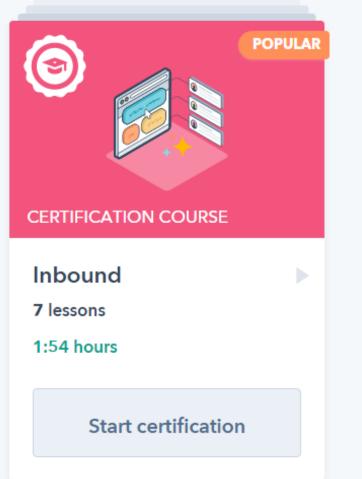


Marketing Sales Service Tutorials















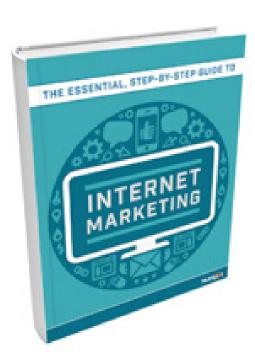
1. DEFINE YOUR GOALS







HubSpot is an inbound marketing and sales software platform that helps companies attract visitors, convert leads and close customers.



THE ESSENTIAL GUIDE TO INTERNET MARKETING

Learn the building blocks for successful online marketing

FIRST NAME *	LAST NAME *	
EMAIL *		
	CONTINUE	



2. KNOW YOUR AUDIENCE

A buyer persona is a semi-fictional representation of your ideal customer based on market research and real data about your existing customers. When creating your buyer persona(s), consider including customer demographics, behaviour patterns, motivations, and goals. The more detailed you are, the better.





Marketing Mary Director of Marketing

- Skew female, 32-45
- Urban
- College
- Married, 2 children

Suzy is employed by a company as the Director of Marketing on a good solary. She's been there 3-4 years and has enjoyed some success with the company. However, she's feeling overwhelmed operating without a viable marketing roadmap & feeling the pressure of demonstrating real ROI for their marketing efforts.

Background

Title

Director of Marketing

Organization

20+ Million, 200+ employees, US-based

Industry

Financial services, manufacturing, medical services or not for profit

Learning

Actively researches digital marketing strategy, improve lead/revenue generation and marketing plans. Delegates tactical recon for SEO & PPC to subordinates.

Engages with authority blogs, peer LinkedIn groups & posts. Attends local events, presentations & webinars. Attends 2-3 tradeshows per year.

Social Networks / Associations

Marketing associations, chambers of commerce, leads groups, networking events, LinkedIn & Facebook for personal use. Resides on 1-2 area boards to offer MarTech expertise.

Role

Reports to

VP of Marketing or CEO

Team

Marketing Manager, and/or 1-3 supporting team members

Responsibilities

Marketing strategy, brand positioning, management of marketing budget. Planning & logistics for annual tradeshow exhibit.

Job Measurement

Leads generated via form submissions & inbound phone calls. Steady posting of blog & social articles. Positive public brand recognition. Consistent daily activity of staff. Positive affirmation from sales team. Demonstrate ROI for marketing efforts.

Tools

CRM, MailChimp, Google Analytics, MS Outlook, MS Excel, MS Word.

Engages with free trial software in hopes that a wider stack will improve marketing efforts.

Challenges

Too many marketing channels, which has best ROI, where to spend time & budget. Not sure how to align company goals with our ideal client's needs. Difficulty generating new content for blog & social media. Struggles to quantify marketing efforts and their outcomes. No central reporting. Website not generating enough leads for sales team.

Goals

Generate more website traffic, increase qualified inbound leads, have the sales team close more business deals. Increase product/sales awareness. Improve marketing efficiency through better tools. Have a solid marketing strategy with measurable results. Demonstrate ROI to leadership

Preference

Likes to be reached

Email, phone, in-person meeting & LinkedIn direct message.

Vendor research

Google search, online reviews, peer recommendations & accreditation.



3. CREATE A TOPIC LIST

- Use keyword tools
- Look at your competitors
- Think about your buyer personas' issues and pain points
- Think about how topics relate to the buyer's journey
- Build topic clusters







4. CREATE A CONTENT CALENDAR

- Plan your content in advance
- 3 months is a good place to start
- Think content type, topics, buyer stage journey, platform, seasonality
- Share with stakeholders





Hubs	ρρt	TOPIC/TITLE	CONTENT/DETAILS	KEYWORD(S)	Photo	TAF PERS
Wee	ek 5					
Blog Post Author: Due Date:		Triangles in Strategic Marketing vs Product Management	Defining the corners of the Triangle - Marketing / Strategy / Technical - the importance of separation and defining areas of responsibility	Product Marketing, Strategy, Product Management	Product Mgt Triangle Diagram	Product Marl Senior Exect Product Mgr
Publish Date:	23-Jan-15					
WE	EK 5					
Blog Post Author: Due Date:		Product Management at the Edges	Defining the edges of the PM Triangle model	Product Marketing, Strategy, Product Management	Detailed PM Triangle Diagrams (5)	Product Marl Product Mgr
Publish Date:	31-Jan-15					
WE	EK 6					
Blog Post		Marketing Strategy - does it	Does ACPP and AIDA mean anything	Marketing, strategy,	Chess Pieces vs	Marketing Di
Author:	Charles Dimov	matter anymore? ar		digital, AIDA, ACPP	checkers	Senior Execu
Due Date:	5-Feb-15		different digital platforms at once?			
Publish Date:	5-Feb-15					
WE	EK 7					
Blog Post		ACPP / AIDA - Marketing	Define the ACPPA stages of the marketing	ACPPA, Marketing	Hand drawn	Marketing Di
Author:	Charles Dimov	Strategy Basics	model	Strategy, Sales	Traditional Marketing	Marketing Marketing Marketing Marketing
Due Date:	9-Feb-15			Cycle, AIDA,	Funnel	(Elizabeth)
Publish Date:	9-Feb-15					
WE	EK 7					
Blog Post		Digital Marketing Plan: A	How to use the ACPPA / AIDA model in a	ACPPA, Digital	XL Planning Matrix (3	Marketing Di
Author:	Charles Dimov	Simple Plan in Action	Digital Marketing context	Marketing, Marketing	examples)	Marketing Marketing Marketing Marketing
Due Date:	14-Feb-15			Funnel, Marketing Plan, Marketing		(Elizabeth)
Publish Date:	14-Feb-15			Strategy		
WE	EK 7					
Blog Post	7	Smart Digital Marketing =	Example of XYZ - taken to point of cutting out	ACPPA, Marketing	1 '	Marketing Di
Author:	Chance Billier	, and the second		Strategy, AIDA, ACPP	out Platforms	Marketing Market
Due Date:	16-Feb-15	ı	growth	AULI	I	(Liizabetti)



5. MIX YOUR CONTENT LENGTH

- Create skimmable content
- Create long-form content
- Use PDFs and ebooks for longer articles





6. KEYWORDS ARE KEY

- Use one keyword phrase per article
- Keyword phrase should appear in title (H1) and subheadings (H2)
- Use a keyword tool to research
- Avoid keyword stuffing!



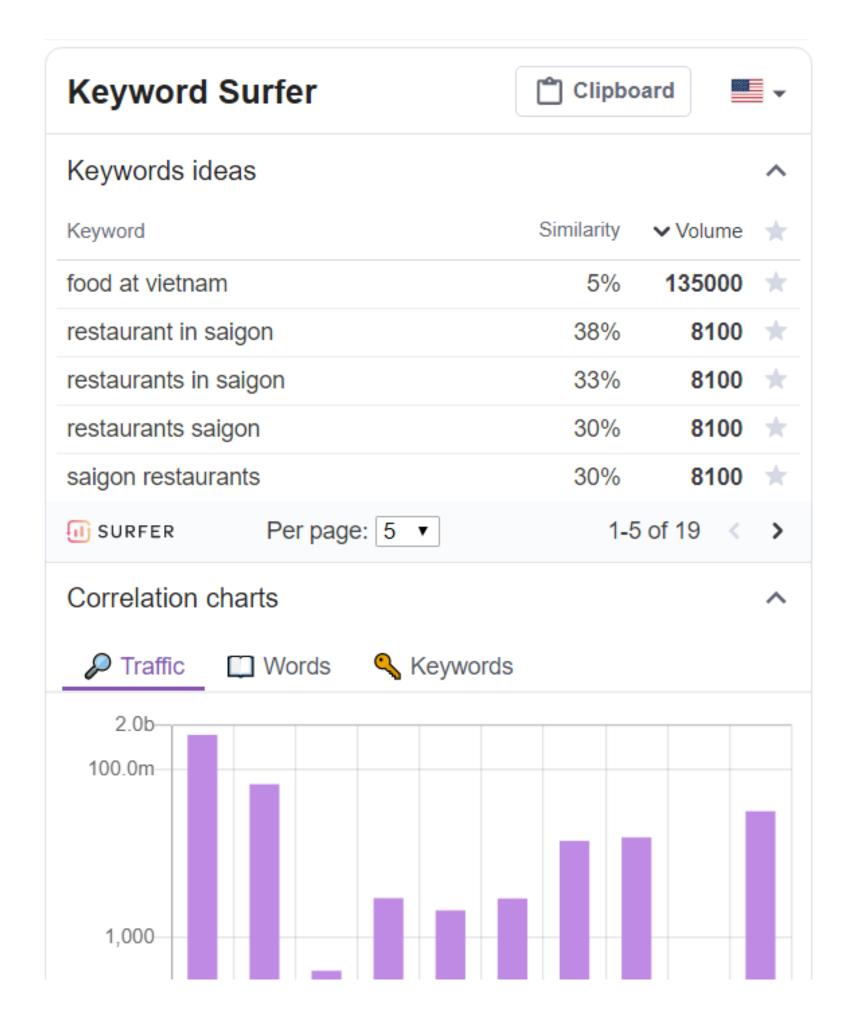


Enter Keyword or website URL to find suggestions:		Choose Industry (Optional):	Select Country (Optional):		
Q	cars	Autos & Vehicles	All	•	Search

Showing 10 of 700 keywords **Download Keywords**

Keywords	Google Search Volume	Competition	CPC	Score ⇒ Opportunity Score ⇒ Opportunity Score → Opportunity Sc
cars for sale	1,220,000	Medium	\$1.35	10
used cars	1,000,000	Medium	\$1.89	10
cars com	1,000,000	High	\$0.36	10
truck	823,000	High	\$2.23	10
car sales	673,000	High	\$0.25	10
suv	550,000	High	\$7.70	10
second hand cars	201,000	Medium	\$0.41	10
car valuation	201,000	Medium	\$1.13	10
car dealer	201,000	High	\$3.05	10
classic cars	201,000	High	\$0.55	10
		Cata	Ch	

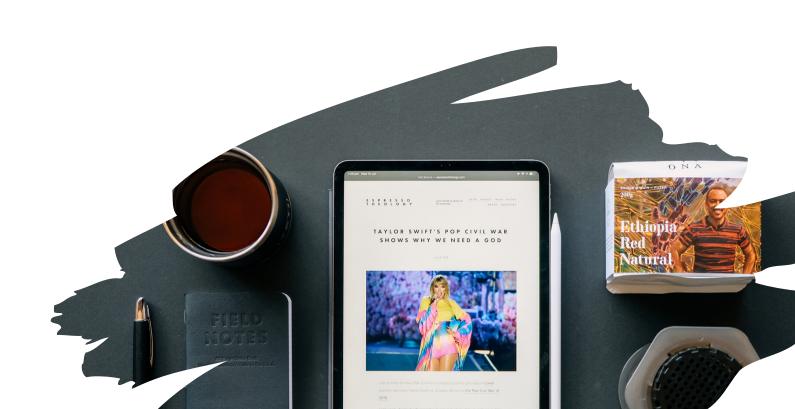






7. USE VISUALS

- Posts with images attract 94%
 more traffic than those without
- Images break up text & make posts easier to read
- Images aid comprehension
- Think stock photos, graphs, infographics





8. REPURPOSE YOUR CONTENT

- One piece of content can be replicated across multiple formats
- Use your top performing content
- Videos, infographics, ebooks, podcasts, webinars, slide decks...





9. PUBLISH & SHARE

- Think about optimum publishing times
- Think about the channels your buyer personas use
- Tweak the message for each platform
- Share internally as well as externally





10. ANALYSE

- Use Google Analytics or Hubspot
- Key metrics: traffic source, bounce rate, time on page, signups, CTR, exit rate, social media engagement
- Learn what's working & what isn't





🌟 Contacts 🗸 Conversations 🗸 Marketing 🗸 Sales 🗸 Service 🗸 Automation 🗸 Reports 🗸 🔾 👰 😡 biglytics.net 🗸

Back to analytics tools

Topic clusters Pages **UTM Parameters** Sources Include offline sources Analytics view: All analytics activities ▼ Export Save as report Sessions ▼ and Contact conversion rate ▼ Style: Combination ▼ Organic search Referrals Social media Email marketing Paid search Paid social Direct traffic Other campaigns Session to contact rate 500k 0.08 400k 0.06 Feb 2018 300k Organic search:Referrals: 71,237 51,275 0.04 Social media: 28,698 Email marketing: 39,395 200k Paid search: 94,747 5,510 Paid social: Direct traffic: 37,090 Other campaigns: 18,577 0.02 Session to contact rate: 4.99% 100k Aug 2017 Sep 2017 Oct 2017 Nov 2017 Dec 2017 Jan 2018 Feb 2018 Mar 2018 Session date



FOREWORD BY MICHAEL BRENNER

VP CONTENT STRATEGY, SAP

JOE PULIZZI

COAUTHOR OF GET CONTENT GET CUSTOMERS

EPIC CONTENT MARKETING

HOW TO TELL A DIFFERENT STORY, BREAK THROUGH THE CLUTTER, AND WIN MORE CUSTOMERS BY MARKETING LESS





QUESTIONS?





THANK YOU FOR JOINING!

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